

Annexure VIII  
**K/C - 8**

**GOVERNMENT OF KARNATAKA**



**RANI CHANNAMMA UNIVERSITY (RCU)**  
**Vidyasangama, Bhutaramanahatti, NH-4,**  
**Belagavi – 591156 (Karnataka)**

Telephone:0831/2565242

E-mail:rcubuilding2016@gmail.com

**RFP DOCUMENT**

**REQUEST FOR PROPOSALS FOR  
DEVELOPMENT OF DIGITAL REPOSITORY  
FOR COMPETITIVE EXAM COURSE  
CONTENT AND ITS INTIGRATION WITH  
EXISTING LMS IN THR UNIVERSITY FOR 3  
YEARS  
(RFP No:**

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CONTENTS  
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<b>SECTION</b>	<b>DESCRIPTION</b>	<b>PAGE NO.</b>
Section I	Letter of Invitation	3
Section II	Information to Consultants (ITC)	4
	Data Sheet – Information to Consultants	10
Section III	Technical Proposal – Standard Forms	13
Section IV	Financial Proposal – Standard Forms	23
Section V	Terms of Reference	29
Section VI	Contract for Consultant’s Services	30
	I Form of Contract	33
	II General Conditions of Contract	35
	III Special Conditions of Contract	44
	IV Appendices	48

**SECTION 1. LETTER OF INVITATION**

[Location and  
Date]

Dear [Name of Consultant]:

1. [Registrar, Rani Channamma University- Client] invites Proposals to provide the following Services: [Development of Digital Repository and Competitive exam content creation for providing training to students of University through mobile App]. More details on the Services are provided in the attached Terms of Reference.
2. The RFP has been addressed to the following shortlisted consultants:
  1. EDU-EASY INDIA PRIVATE LIMITED
  2. INHAWK IT SOLUTIONS PRIVATE LIMITED
3. The Consultant will be selected under Least Cost Selection (LCS) procedures described in this RFP.
4. The RFP includes the following documents:
  - Section 1 - Letter of Invitation
  - Section 2 - Information to Consultants
  - Section 3 - Technical Proposal - Standard Forms
  - Section 4 - Financial Proposal - Standard Forms
  - Section 5 - Terms of Reference
  - Section 6 - Standard Form of Contract.
6. Please inform us, upon receipt:
  - That you received the letter of invitation; and
  - Whether you will submit a proposal alone or in association with other entity as Joint Venture with joint and several responsibilities.

Yours sincerely,  
Sd/-  
Registrar  
RaniChannamma University  
Belagavi

## SECTION 2. INFORMATION TO CONSULTANTS<sup>1</sup>

### 1. INTRODUCTION

- 1.1 The Client named in the “Data Sheet” will select a firm among those listed in the Letter of Invitation, in accordance with the method of selection indicated in the Data Sheet.
- 1.2 The consultants are invited to submit a Technical Proposal and a Financial Proposal, as specified in the Data Sheet (the Proposal) for **providing** services required for the Assignment named in the Data Sheet. The Proposal will be the basis for contract negotiations and ultimately for a signed contract with the selected Service Provider.
- 1.3 The Assignment shall be implemented in accordance with the phasing indicated in the Data Sheet. When the Assignment includes several phases, the performance of the consultant under each phase must be to the client’s satisfaction before work begins on the next phase.
- 1.4 The Consultants must familiarise themselves with local conditions and take them into account in preparing their Proposals. To obtain first-hand information on the Assignment and on the local conditions, consultants are encouraged to pay a visit to the Client before submitting a Proposal, and to attend a pre-proposal conference if one is specified in the Data Sheet. Attending the pre-proposal conference is optional. The Consultant’s representative should contact the officials named in the Data Sheet to arrange for their visit or to obtain additional information on the pre-proposal conference. Consultants should ensure that these officials are advised of the visit in adequate time to allow them to make appropriate arrangements.
- 1.5 The Client will provide the inputs specified in the Data Sheet, assist the firm in obtaining licenses and permits needed to carry out the services, and make available relevant project data and reports.
- 1.6 Please note that (i) the costs of preparing the proposal and of negotiating the contract, including a visit to the Client, are not reimbursable as a direct cost of the Assignment; and (ii) the Client is not bound to accept any of the Proposals submitted.
- 1.7 Government of Karnataka (GOK) expects consultants to provide professional, objective, and impartial advice and at all times hold the Client’s interests paramount, without any consideration for future work, and strictly avoid conflicts with other assignments or their own corporate interests. Consultants shall not be hired for any assignment that would be in conflict with their prior or current obligations to other clients, or that may place them in a position of not being able to carry out the assignment in the best interest of the Client.
  - 1.7.1 Without limitation on the generality of this rule, consultants shall not be hired under the circumstances set forth below:
    - (a) A firm which has been engaged by the Client to provide goods or works for a project, and any of their affiliates, shall be disqualified from providing consulting services for the same project. Conversely, firms hired to provide consulting services for the preparation or implementation of a project, and any of their affiliates, shall be disqualified from subsequently providing goods or works or services related to the initial assignment (other than a continuation of the firm’s earlier consulting services) for the same project.

- (b) Consultants or any of their affiliates shall not be hired for any assignment which, by its nature, may be in conflict with another assignment of the consultants.

1.7.2 As pointed out in para. 1.7.1 (a) above, consultants may be hired for downstream work, when continuity is essential, in which case this possibility shall be indicated in the Data Sheet and the factors used for the selection of the consultant should take the likelihood of continuation into account. It will be the exclusive decision of the Client whether or not to have the downstream assignment carried out, and if it is carried out, which consultant will be hired for the purpose.

1.8 It is GOK's policy to require that consultants observe the highest standard of ethics during the execution of such contracts. In pursuance of this policy, the GOK:

- (a) defines, for the purposes of this provision, the terms set forth below as follows:
  - (i) "corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution; and
  - (ii) "fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of GOK, and includes collusive practices among consultants (prior to or after submission of proposals) designed to establish prices at artificial, noncompetitive levels and to deprive GOK of the benefits of free and open competition.
- (b) will reject a proposal for award if it determines that the firm recommended for award has engaged in corrupt or fraudulent activities in competing for the contract in question;
- (d) will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded GOK-financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a GOK-financed contract; and
- (e) will have the right to require that, GOK to inspect consultant's accounts and records relating to the performance of the contract and to have them audited by auditors appointed by GOK.

1.9 Consultants shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by GOK in accordance with the above sub para 1.8 (d).

1.10 Consultants shall be aware of the provisions on fraud and corruption stated in the standard contract under the clauses indicated in the Data Sheet.

## **2. CLARIFICATION AND AMENDMENT OF RFP DOCUMENTS**

2.1 Consultants may request a clarification of any item of the RFP document up to the number of days indicated in the Data Sheet before the Proposal submission date. Any request for clarification must be sent in writing by paper mail, cable, telex, facsimile, or electronic mail to the Client's address indicated in the Data Sheet. The Client will respond by cable, telex, facsimile, or electronic mail to such requests and will send copies of the response (including an explanation of the query but without identifying the source of inquiry) to all invited consultants who intend to submit proposals.

2.2 At any time before the submission of Proposals, the Client may, for any reason, whether at its own initiative or in response to a clarification requested by an invited firm, modify the RFP documents by amendment. Any amendment shall be issued in writing through addenda. Addenda shall be sent by mail, cable, telex, facsimile, or electronic mail to all invited consultants and will be binding on them. The Client may at its discretion extend the deadline for the submission of Proposals.

**3. PREPARATION OF PROPOSAL**

3.1 Consultants are requested to submit a Proposal (para 1.2) written in the language(s) specified in the Data Sheet.

**Technical Proposal**

3.2 In preparing the Technical Proposal, consultants are expected to examine the documents comprising this RFP in detail. Material deficiencies in providing the information requested may result in rejection of a Proposal.

3.3 While preparing the Technical Proposal, consultants must give particular attention to the following:

- (i) If a firm considers that it does not have all the expertise for the Assignment, it may obtain a full range of expertise by associating with individual consultant(s) and/or other firms or entities in a joint venture or sub-consultancy, as appropriate. Consultants may associate with the other consultants invited for this Assignment only with approval of the Client as indicated in the Data Sheet. Consultants must obtain the approval of the client to enter into a Joint Venture with consultants not invited for this assignment.
- (ii) For assignments on a staff-time basis, the estimated number of key professional staff-months is given in the Data Sheet. The proposal shall, however, be based on the number of key professional staff-months estimated by the firm.
- (iii) It is desirable that the majority of the key professional staff proposed be permanent employees of the firm or have an extended and stable working relation with it.
- (iv) Proposed key professional staff must at a minimum have the experience indicated in the Data Sheet.
- (v) Alternative key professional staff shall not be proposed, and only one curriculum vitae (CV) may be submitted for each position.
- (vi) Reports to be issued by the consultants as part of this assignment must be in the language(s) specified in the Data Sheet. It is desirable that the firm's personnel have a working knowledge of the Client's official language.

3.4 The Technical Proposal should provide the following information using the attached Standard Forms (Section 3):

- (i) A brief description of the consultant's organization and an outline of recent experience on assignments (Section 3B) of a similar nature. For each assignment, the outline should indicate, inter alia, the profiles and names of the staff provided, duration of the assignment, contract amount, and firm's involvement.
- (ii) Any comments or suggestions on the Terms of Reference and on the data, a list of services, and facilities to be provided by the Client (Section 3C).
- (iii) A description of the methodology and work plan for performing the assignment (Section 3D).
- (iv) The list of the proposed staff team by speciality, the tasks that would be assigned to each staff team member, and their timing (Section 3E).
- (v) CVs recently signed by the proposed key professional staff and the authorized representative submitting the proposal (Section 3F). Key information should include number of years working

for the firm/entity, and degree of responsibility held in various assignments during the last ten (10) years.

- (vi) Estimates of the total staff effort (professional and support staff; staff time) to be provided to carry out the Assignment, supported by bar chart diagrams showing the time proposed for each key professional staff team member. (Sections 3E and 3G).
- (vii) A detailed description of the proposed methodology, staffing, and monitoring of training, if the Data Sheet specifies training as a major component of the assignment.
- (viii) Any additional information requested in the Data Sheet.

3.5 The Technical Proposal shall not include any financial information.

### **Financial Proposal**

3.6 In preparing the Financial Proposal, consultants are expected to take into account the requirements and conditions of the RFP documents. The Financial Proposal should follow Standard Forms (Section 4). It lists all costs associated with the Assignment, including (a) remuneration for staff, and (b) reimbursables such as subsistence (per diem, housing), transportation (national and local, for mobilization and demobilization), services and equipment (vehicles, office equipment, furniture, and supplies), office rent, insurance, printing of documents, surveys; and training, if it is a major component of the assignment. If appropriate, these costs should be broken down by activity.

3.7 Consultants shall express the price of their services in Indian Rupees.

3.8 The Data Sheet indicates how long the proposals must remain valid after the submission date. During this period, the consultant is expected to keep available the key professional staff proposed for the assignment. The Client will make its best effort to complete negotiations within this period. If the Client wishes to extend the validity period of the proposals, the consultants who do not agree have the right not to extend the validity of their proposals.

## **4. SUBMISSION, RECEIPT, AND OPENING OF PROPOSALS**

1. **The Tendering process for this Tender Document will be completed online through the Karnataka Public Procurement Portal.**
2. **The Tender document can be downloaded free of cost from the Karnataka Public Procurement Portal.**

## **5. PROPOSAL EVALUATION**

### **General**

5.1 From the time the proposals are opened to the time the contract is awarded, if any consultant wishes to contact the Client on any matter related to its proposal, it should do so in writing at the address indicated in the Data Sheet. Any effort by the firm to influence the Client in the Client's proposal evaluation, proposal comparison or contract award decisions may result in the rejection of the consultant's proposal.

5.2 Evaluators of Technical Proposals shall have no access to the Financial Proposals until the technical evaluation, including its approval by competent authority is obtained

### **Evaluation of Technical Proposals**

5.3 The evaluation committee appointed by the Client as a whole, and each of its members individually, evaluates the proposals on the basis of their responsiveness to the Terms of Reference, applying the evaluation criteria, sub-criteria (typically not more than three per criteria) and point system specified in the Data Sheet. Each responsive proposal will be given a technical score (St). A proposal shall be rejected at

this stage if it does not respond to important aspects of the Terms of Reference or if it fails to achieve the minimum technical score indicated in the Data Sheet.

**Public Opening and Evaluation of Financial Proposals; Ranking**

- 5.4 After the evaluation of quality is completed, the Client shall notify those consultants whose proposals did not meet the minimum qualifying mark or were considered non-responsive to the RFP and Terms of Reference, indicating that their Financial Proposals will be returned unopened after completing the selection process. The Client shall simultaneously notify the consultants that have secured the minimum qualifying mark, indicating the date and time set for opening the Financial Proposals. The opening date shall not be sooner than one week after the notification date. The notification may be sent by registered letter, cable, telex, facsimile, or electronic mail.
- 5.5 The Financial Proposals shall be opened publicly in the presence of the consultants' representatives who choose to attend. The name of the consultant, the quality scores, and the proposed prices shall be read aloud and recorded when the Financial Proposals are opened. The Client shall prepare minutes of the public opening.
- 5.6 The evaluation committee will determine whether the Financial Proposals are complete, (i.e., whether they have costed all items of the corresponding Technical Proposals, if not, the Client will cost them and add their cost to the initial price), correct any computational errors.
- 5.7 The Client will select the lowest proposal ('evaluated' price). The selected Consultant will be invited for negotiations.

**6. NEGOTIATIONS**

- 6.1 Negotiations will be held at the address indicated in the Data Sheet. The aim is to reach agreement on all points and sign a contract.
- 6.2 Negotiations will include a discussion of the Technical Proposal, the proposed methodology (work plan), staffing and any suggestions made by the firm to improve the Terms of Reference. The Client and Consultant will then work out final Terms of Reference, staffing, and bar charts indicating activities, staff, periods in the field and in the home office, staff-months, logistics, and reporting. The agreed work plan and final Terms of Reference will then be incorporated in the "Description of Services" and form part of the contract. Special attention will be paid to getting the most the Consultant can offer within the available budget and to clearly defining the inputs required from the Client to ensure satisfactory implementation of the Assignment.
- 6.3 Unless there are exceptional reasons, the financial negotiations will involve neither the remuneration rates for staff (no breakdown of fees) nor other proposed unit rates.
- 6.4 Having selected the Consultant on the basis of, among other things, an evaluation of proposed key professional staff, the Client expects to negotiate a contract on the basis of the experts named in the Proposal. Before contract negotiations, the Client will require assurances that the experts will be actually available. The Client will not consider substitutions during contract negotiations unless both parties agree that undue delay in the selection process makes such substitution unavoidable or that such changes are critical to meet the objectives of the assignment. If this is not the case and if it is established that key staff was offered in the proposal without confirming their availability, the Consultant may be disqualified.
- 6.5 The negotiations will conclude with a review of the draft form of the contract. To complete negotiations the Client and the Consultant will initial the agreed contract. If negotiations fail, the Client will invite the firm who has quoted the second lowest price for negotiations. The process will be repeated till an agreed contract is concluded.

**7. AWARD OF CONTRACT**

- 7.1 The contract will be awarded following negotiations. After negotiations are completed, the Client will promptly notify other consultants on the shortlist that they were unsuccessful and return the Financial Proposals of those consultants who did not pass the technical evaluation (para 5.3)
- 7.2 The Consultant is expected to commence the Assignment on the date and at the location specified in the Data Sheet.

#### **8. CONFIDENTIALITY**

- 8.1 Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the consultants who submitted the proposals or to other persons not officially concerned with the process, until the winning Consultant has been notified that it has been awarded the contract.

DATA SHEET

Information to Consultants

Clause Reference

- 1.1 The name of the Client is: Rani Channamma University, Belagavi  
The method of selection is: Least Cost Selection (LCS)
- 1.2 A technical and a Financial Proposals are requested: Yes ...  
The name, objectives and description of the Assignment are: Development of Digital Repository and Competitive Exam Course Content creation for providing E-Spardha App to students  
Objectives: To establish a centralized digital repository and competitive examination learning ecosystem providing digital content, online assessments, mock examinations and career guidance for students and public users.
- 1.3 The Assignment is phased: No
- 1.4 A pre-proposal conference will be held: As per Karnataka Public Procurement Portal schedule.  
The name(s), address(es), and telephone/numbers of the Client’s Official(s) are: Dr Shreenivas Hadadi, Assistant Registrar, Estate Office, RCUB
- 1.5 The Client will provide the following inputs:

Rani Channamma University will provide the students data for the required service once the student admission process is over. Required Office space will be provided at the campus. Details as follows

- a) Access to existing RCU eVidya LMS and related interfaces.
- b) Student and user database required for implementation.
- c) Office space for establishment of project office and content studio within University premises, wherever available.
- d) Necessary approvals and coordination with University departments.
- e) Access to existing digital content, if any, approved for migration.

- 1.7.2 **Contract Period:** The contract shall remain valid for a period of three (3) years from the date of commencement of services. However, the financial proposal shall be quoted on a per-student, per-year basis, and payment shall be made annually based on the actual number of students admitted to the University during the respective academic year. The contract value for each year shall be determined accordingly.
- 1.11 The clauses on fraud and corruption in the contract are Sub-Clause 2.7.1 of G.C.C.
- 2.1 Clarifications may be requested upto *one day prior to pre-proposal conference/or* \_\_\_ *[Insert number] days before the submission date.* (Choose one option)
- The address for requesting clarifications is: \_\_\_\_\_
- Telex: \_\_\_\_\_ Facsimile: \_\_\_\_\_
- 3.1 Proposals should be submitted in the following language(s): English
- 3.3 (i) Shortlisted Consultant may associate with other shortlisted Consultant:  
Yes \_\_\_ No \_\_\_
- (ii) The estimated number of key professional staff months required for the assignment is: \_\_\_\_\_
- (iv) The minimum required experience of proposed key professional staff is:  
*[Position, number of years of professional experience, specific expertise]* \_\_\_\_\_
- (vi) Reports which are part of the assignment must be written in the following language:  
English
- 3.4 (vii) Training is an important feature of this Assignment: Yes \_\_\_ No \_\_\_  
*[If yes provide appropriate information]*
- (viii) Additional Information in the Technical Proposal includes: \_\_\_\_\_
- 3.10 Proposals must remain valid 90 days after the submission date  
i.e. until: \_\_\_\_\_
- 4.3 Consultants must **As per Portal** additional copies of each proposal.
- 4.4 The proposal submission address is: **As per Portal** \_\_\_\_\_  
The information on the outer envelope should also include: \_\_\_\_\_
- 4.5 Proposals must be submitted no later than the following date and time: **As per Portal** \_\_\_\_\_
- 5.1 The address to send information to the Client is: **As per Portal** \_\_\_\_\_
- 5.3 The number of points to be given under each of the evaluation criteria are:

- (i) Experience in LMS / Digital Learning Platforms – 10 Marks
- (ii) Last Three Years Average Annual Financial Turnover must be more than 200 Lakhs (10 Marks)
- (iii) Experience in Competitive Examination Content Development – 10 Marks
- (iv) Experience in Government / University Projects with students more than 70,000 – 20 Marks
- (v) Methodology and Work Plan – 10 Marks
- (vi) Faculty Pool and Content Development Team – 10 Marks
- (vii) Technology Architecture, Security and Scalability – 10 Marks
- (viii) Self-Declaration on ₹100 Non-Judicial Stamp Paper duly notarized stating that the E-Content created/provided under the project is free from any copyright, intellectual property or ownership disputes and that the bidder shall be solely responsible for any claims, disputes or legal issues arising therefrom – 10 Marks
- (ix) Bidder must be ISO Certified (Enclose copy of ISO Certificate i.e 9001:2015, 27001:2022 and CMMI 1-3) - 05
- (x) Bidder should submit proof of experience showing applications handled in Play store- 05 Marks

Total Points: 100

**The minimum technical score required to pass is : 75 Points**

6.1 The address for negotiations is: \_\_\_\_\_

7.2 The Assignment is expected to commence Within 15 days from issue of Work Order or execution of Agreement, whichever is earlier.

\_\_\_\_\_  
\_\_\_\_\_

Sincerely,

Sd/-  
*The Registrar*

**SECTION 3. TECHNICAL PROPOSAL - STANDARD FORMS**

- 3A. Technical Proposal submission form.
- 3B. Consultant's references.
- 3C. Comments and suggestions on the Terms of Reference and on data services, and facilities to be provided by the Client.
- 3D. Description of the methodology and work plan for performing the assignment.
- 3E. Team composition and task assignments.
- 3F. Format of Curriculum Vitae of proposed key professional staff.
- 3G. Time schedule for professional personnel.
- 3H. Activity (work) schedule.

**3A. TECHNICAL PROPOSAL SUBMISSION FORM**

[Location, Date]

FROM: (Name of Consultant)

TO: (Name and Address of Client)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Ladies/Gentlemen:

Subject: Hiring of Consultancy Service for -----  
-----Technical Proposal.

We, the undersigned, offer to provide the consulting services for the above in accordance with your Request for Proposal dated [Date], and our Proposal. We are hereby submitting our Proposal which includes this Technical Proposal, and a Financial Proposal sealed under a separate envelope.

If negotiations are held during the period of validity of the Proposal, i.e., before [Date] we undertake to negotiate on the basis of the proposed staff. Our Proposal is binding upon us and subject to the modifications resulting from contract negotiations.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:  
Name and Title of Signatory:  
Name of Consultant:  
Address:

**3B. CONSULTANT'S REFERENCES****Relevant Services Carried Out in the Last Five Years  
That Best Illustrate Qualifications**

Using the format below, provide information on each reference assignment for which your firm/entity, either individually as a corporate entity or as one of the major companies within an association, was legally contracted.

Assignment Name:		Country:
Location within Country:		Key professional staff Provided by Your Firm/entity(profiles):
Name of Client:		No. of Staff:
Address:		No. of Staff-Months; duration of assignment:
Start Date (Month/Year):	Completion Date (Month/Year):	Approx. Value of Services (Rs.M):
Name of Associated Consultants, if any:		No. of Months of Key professional staff, provided by Associated Consultants:
Name of Senior Staff (Project Director/Coordinator, Team Leader) involved and functions performed:		
Narrative Description of Project:		
Description of Actual Services Provided by Your Staff:		

Consultant's Name: \_\_\_\_\_

**3C. DESCRIPTION OF THE METHODOLOGY AND WORK PLAN  
FOR PERFORMING THE ASSIGNMENT**

**3D. TEAM COMPOSITION AND TASK ASSIGNMENTS**

**1. Technical/ Managerial Staff**

Sl. No.	Name	Position	Task
1.			
2.			
3.			
4.			
..			
..			

**2. Support Staff**

Sl. No.	Name	Position	Task
1.			
2.			
3.			
4.			
..			
..			

**3E. FORMAT OF CURRICULUM VITAE (CV) FOR  
PROPOSED KEY PROFESSIONAL STAFF**

Proposed Position: \_\_\_\_\_

Name of Consultant: \_\_\_\_\_

Name of Staff: \_\_\_\_\_

Profession: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Years with Firm/Entity: \_\_\_\_\_ Nationality: \_\_\_\_\_

Membership in Professional Societies: \_\_\_\_\_

Detailed Tasks Assigned: \_\_\_\_\_

**Key Qualifications:**

*[Give an outline of staff member's experience and training most pertinent to tasks on assignment. Describe degree of responsibility held by staff member on relevant previous assignments and give dates and locations. Use about half a page.]*

\_\_\_\_\_

**Education:**

*[Summarize college/university and other specialized education of staff member, giving names of schools, dates attended, and degrees obtained. Use about one quarter of a page.]*

\_\_\_\_\_

**Employment Record:**

*[Starting with present position, list in reverse order every employment held. List all positions held by staff member since graduation, giving dates, names of employing organizations, titles of positions held, and locations of assignments. For experience in last ten years, also give types of activities performed and client references, where appropriate. Use about two pages.]*

\_\_\_\_\_

**Languages:**

[For each language indicate proficiency: excellent, good, fair, or poor; in speaking, reading, and writing ]

---

**Certification:**

I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe me, my qualifications, and my experience.

\_\_\_\_\_ **Date:** \_\_\_\_\_  
[Signature of staff member and authorized representative of the Consultant] Day/Month/Year

**Full name of staff member:** \_\_\_\_\_

**Full name of authorized representative:** \_\_\_\_\_

**3F. TIME SCHEDULE FOR PROFESSIONAL PERSONNEL(IF APPLICABLE)**

Sl. No.	Name	Position	Reports Due/Activities	Months (in the form of a Bar Chart)*												Number of Months
				1	2	3	4	5	6	7	8	9	10	11	12	
1.																Subtotal (1)
2.																Subtotal (2)
3.																Subtotal (3)
4.																Subtotal (4)

Full-time: \_\_\_\_\_ Part-time: \_\_\_\_\_  
 Reports Due: \_\_\_\_\_  
 Activities Duration: \_\_\_\_\_

\* The Schedule should be for the period of completion of assignment

Signature: \_\_\_\_\_  
 (Authorized Representative)

Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

### 3H. ACTIVITY (WORK) SCHEDULE(IF APPLICABLE)

**A. Field Investigation and Study Items:**

		<b>Monthwise Program (in form of Bar Chart) ++</b> <i>[1st, 2nd, etc. are months from the start of assignment]</i>											
Sl. No.	Item of Activity (Work)	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	10th	11th	12th
	_____												
	_____												
	_____												
	_____												
	_____												

++ The Program should be period of completion of assignment.

**B. Completion and Submission of Reports**

Reports: *	Programme: (Date)
1. Inception Report	
2. Interim Progress Report (a) First Status Report (b) Second Status Report	
3. Draft Report	
4. Final Report	

*\* Modify as required for the Assignment.*

**SECTION 4. FINANCIAL PROPOSAL - STANDARD FORMS**

- 4A. Financial Proposal submission form.
- 4B. Summary of costs.
- 4C. Breakdown of costs.

**4A. FINANCIAL PROPOSAL SUBMISSION FORM**

[Location, Date]

FROM: (Name of Consultant)

TO: (Name and Address of Client)

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Ladies/Gentlemen:

Subject: Hiring of Consultants' Services for -----

----- Financial Proposal.

We, the undersigned, offer to provide the consulting services for the above in accordance with your Request for Proposal dated [Date], and our Proposal (technical and Financial Proposals). Our attached financial proposal is for the sum of [Amount in words and figures].

Our financial proposal shall be binding upon us subject to the modifications resulting from contract negotiations, up to expiration of the validity period of the Proposal, i.e., [Date].

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature:  
Name and Title of Signatory:  
Name of the Consultant:  
Address:

**4B. SUMMARY OF COSTS**

No.	Description @	Amount per student (Rupees)
I	<b>Development, Deployment and Maintenance of Digital Repository Platform</b> <b>Development and Integration with Existing RCU eVidya LMS</b> <b>Creation of Competitive Examination Course Content (Video Lectures, Study Materials, Question Banks, Mock Tests, Current Affairs Modules etc.)</b> <b>Establishment and Operation of Recording Studios</b> <b>Faculty Honorarium, Subject Experts and Content Development Team</b> <b>Server Hosting, Cloud Infrastructure, Data Storage and Backup</b> <b>Communication Services including SMS, WhatsApp, E-mail and Notifications</b> <b>Training, Helpdesk, Technical Support and Maintenance</b> <b>GST and all applicable taxes</b>	

**Note:**

1. The bidder shall quote a single consolidated Lump Sum Contract Price.
2. No separate payment shall be made for any component not specifically quoted.
3. The quoted amount shall remain firm during the contract period.

**SECTION 5. TERMS OF REFERENCE**

Terms of Reference normally contain the following sections:

1. BACKGROUND
2. A CONCISE STATEMENT OF OBJECTIVES
3. AN OUTLINE OF THE TASKS TO BE CARRIED OUT
4. SCHEDULE FOR COMPLETION OF TASKS
5. DATA, SERVICES AND FACILITIES TO BE PROVIDED BY THE CLIENT
6. COMPOSITION OF REVIEW COMMITTEE TO MONITOR CONSULTANTS' WORK
7. INTELLECTUAL PROPERTY RIGHTS
8. WARRANTY AND SUPPORT
9. CONFIDENTIALITY

## **1. BACKGROUND**

Rani Channamma University, Belagavi intends to establish an integrated Digital Repository and Competitive Examination Learning Platform under the name "E-Spardha" to provide quality learning resources and career development opportunities to students and other learners.

## **2. A CONCISE STATEMENT OF OBJECTIVES**

- a) To create a centralized digital repository for competitive examinations.
- b) To provide structured online learning resources.
- c) To conduct online assessments and mock examinations.
- d) To facilitate career guidance and skill development.
- e) To integrate the solution with the existing RCU eVidya LMS.

## **3. AN OUTLINE OF THE TASKS TO BE CARRIED OUT (SCOPE OF WORK)**

### **A. DIGITAL REPOSITORY DEVELOPMENT**

#### **The selected agency shall:**

- Design, develop, implement and maintain a comprehensive centralized digital repository for academic and competitive examination resources.
- Organize and manage content through subject-wise, topic-wise, course-wise and examination-wise categorization for easy access and retrieval.
- Provide advanced search, filtering and content discovery functionalities to enable efficient navigation of digital resources.
- Develop a responsive, user-friendly and mobile-compatible platform accessible across various devices and operating systems.
- Implement secure role-based access controls with appropriate permissions for administrators, faculty, content creators, evaluators and students.
- Provide dashboards, analytics and reporting tools for monitoring user engagement, content utilization, assessments and overall platform performance.
- Ensure the platform is scalable, secure, reliable and capable of maintaining high availability, data integrity, backup and disaster recovery mechanisms.
- Since Rani Channamma University, Belagavi is implementing Credit-Based Employability Skill Courses for all Undergraduate Programmes, wherein credits earned by students through examination and evaluation shall be reflected in their marks cards, the successful bidder shall provide necessary customization, enhancements and additional modules as may be required by the University from time to time. Such customizations may include, but are not limited to, learning management interfaces, creation and delivery of

video/audio/PDF content, conduct of examinations, evaluation, result processing, monitoring of student performance including pass/fail status, and generation of data in prescribed formats for integration and upload to the UUCMS portal or any other University/Government platform for display and award of academic credits.

## **B. COMPETITIVE EXAMINATION CONTENT DEVELOPMENT**

### **Content shall be developed for:**

- UPSC/KPSC/KAS/PSI/ESI
- RFO/Forest Guard/Banking/
- PDA/FDA/SDA/VAO
- Group-C
- SSC
- Railway Recruitment/Defence Recruitment
- Police Recruitment
- Other Government Recruitment Examinations/Teaching (TET)/GPSTR

### **Content shall include:**

- Video Lectures
- Study Materials (PDF)
- Question Banks
- Mock Tests
- Previous Year Question Analysis
- Current Affairs Modules

## **C. FACULTY AND CONTENT EXPERTS**

- Bidder shall submit panel of faculty and subject experts.
- Final approval shall rest with the University.
- Content shall be prepared only through approved faculty.

## **D. LMS INTEGRATION**

The solution shall integrate with existing RCU eVidya LMS through APIs and backend connectivity.

## **E. STUDENT ENGAGEMENT**

The platform shall provide:

- SMS notifications

- WhatsApp notifications
- Email alerts
- Push notifications

#### **F. ONLINE TEST ENGINE**

##### **The solution shall provide:**

- Mock examinations
- Auto evaluation
- Ranking system
- Performance analytics
- Progress reports

#### **G. SECURITY REQUIREMENTS**

- Secure authentication
- Encrypted data storage
- Backup and Disaster Recovery
- Audit logs
- Compliance with applicable IT regulations

### **4. SCHEDULE FOR COMPLETION OF TASKS**

#### **All the following works to be carried out within 60 days**

- 1 Requirement Analysis Report and Inception Report
- 2 Software Requirement Specification (SRS)
- 3 Prototype Demonstration
- 4 Digital Repository Development
- 5 LMS Integration and Testing
- 6 Competitive Examination Content Upload
- 7 User Acceptance Testing (UAT)
- 8 Go-Live and Commissioning

### **5. DATA, SERVICES AND FACILITIES TO BE PROVIDED BY THE CLIENT**

Rani Channamma University will provide the students data for the required service once the student admission process is over. Required Office space will be provided at the campus. Details as follows

- a) Access to existing RCU eVidya LMS and related interfaces.
- b) Student and user database required for implementation.

- c) Office space for establishment of project office and content studio within University premises, wherever available.
- d) Necessary approvals and coordination with University departments.
- e) Access to existing digital content, if any, approved for migration.

## **6. COMPOSITION OF REVIEW COMMITTEE TO MONITOR CONSULTANTS' WORK**

Rani Channamma University may constitute review committee comprising University officials and subject experts to review progress and certify deliverables.

The Committee shall:

- a) Review progress of the project.
- b) Approve milestones and deliverables.
- c) Recommend release of milestone payments.
- d) Review content quality and platform performance.
- e) Suggest corrective measures whenever required.

## **7. INTELLECTUAL PROPERTY RIGHTS:**

E-Content created/provided under the project shall be free from any copyright, intellectual property, ownership or other legal disputes; any claim, litigation or dispute arising in this regard shall be the sole responsibility of the Consultant, who shall defend, indemnify and keep indemnified Rani Channamma University, Belagavi from all such claims, losses and liabilities, and shall ensure uninterrupted services to the University during the pendency of such proceedings without any adverse impact on the project.

## **8. WARRANTY AND SUPPORT :**

The contract shall remain valid for a period of three (3) years from the date of commencement of services. However, the financial proposal shall be quoted on a per-student, per-year basis, and payment shall be made annually based on the actual number of students admitted to the University during the respective academic year. The contract value for each year shall be determined accordingly. The successful bidder shall provide comprehensive support and maintenance during the Execution Period

## **9. CONFIDENTIALITY**

The successful bidder shall maintain strict confidentiality of all University data, records, documents, content, software, user information and other confidential information obtained during the course of the project and shall not disclose, transfer,

reproduce, publish or use such information for any purpose without the prior written approval of Rani Channamma University, Belagavi. The successful bidder shall execute a Non-Disclosure Agreement (NDA) with the University on a ₹100 Non-Judicial Stamp Paper before commencement of the work. The confidentiality obligations shall remain in force during the contract period and for a period of five (5) years after completion or termination of the contract.

**SECTION VI: CONTRACT FOR CONSULTANT'S SERVICES**

**between**

---

**[Name of Client]**

**and**

---

**[Name of Consultants]**

**Dated :**

<b>CONTENTS</b>		<b>Page No.</b>
<b>I.</b>	<b>FORM OF CONTRACT .....</b>	<b>33</b>
<b>II.</b>	<b>GENERAL CONDITIONS OF CONTRACT .....</b>	<b>35</b>
<b>1.</b>	<b>General Provisions .....</b>	<b>35</b>
1.1	Definitions .....	35
1.2	Law Governing the Contract .....	36
1.3	Language .....	36
1.4	Notices .....	36
1.5	Location .....	36
1.6	Authorized Representatives .....	36
1.7	Taxes and Duties.....	36
<b>2.</b>	<b>Commencement, Completion, Modification, and Termination of Contract .....</b>	<b>36</b>
2.1	Effectiveness of Contract .....	36
2.2	Commencement of Services .....	36
2.3	Expiration of Contract.....	36
2.4	Modification .....	37
2.5	Force Majeure .....	37
	2.5.1 Definition .....	37
	2.5.2 No Breach of Contract.....	37
	2.5.3 Extension of Time .....	37
	2.5.4 Payments .....	37
2.6	Suspension .....	37
2.7	Termination .....	37
	2.7.1 By the Client. ....	37
	2.7.2 By the Consultants .....	38
	2.7.3 Cessation of Rights and Obligations .....	38
	2.7.4 Cessation of Services... ..	39
	2.7.5 Payment upon Termination .....	39
<b>3.</b>	<b>Obligations of the Consultants .....</b>	<b>39</b>
3.1	General .....	39
3.2	Conflict of Interest .....	39
	3.2.1 Consultants Not to Benefit from Commissions, Discounts, etc.....	39
	3.2.2 Procurement Rules of Funding Agencies... ..	39
	3.2.3 Consultants and Affiliates Not to engage in certain Activities .....	40
	3.2.3 Prohibition of Conflicting Activities .....	40
3.3	Confidentiality .....	40
3.4	Insurance to Be Taken Out by the Consultants .....	40

3.5	Consultants' Actions Requiring Client's Prior Approval .....	40
3.6	Reporting Obligations .....	40
3.7	Documents Prepared by the Consultants to be the Property of the Client.....	41
3.8	Equipment and Materials Furnished by the Client... ..	41
<b>4.</b>	<b>Consultants' Personnel and Sub-Consultants.....</b>	<b>41</b>
4.1	Description of Personnel. ....	41
4.2	Removal and/or Replacement of Personnel.....	41
<b>5.</b>	<b>Obligations of the Client. ....</b>	<b>41</b>
5.1	Assistance and Exemptions. ....	41
5.2	Services and Facilities. ....	42
<b>6.</b>	<b>Payments to the Consultants.....</b>	<b>42</b>
6.1	Lump Sum Remuneration.....	42
6.2	Contract Price.....	42
6.3	Payment for Additional Services.....	42
6.4	Terms and Conditions of Payment. ....	42
6.5	Interest on Delayed Payments. ....	42
<b>7.</b>	<b>Settlement of Disputes. ....</b>	<b>43</b>
7.1	Amicable Settlement. ....	43
7.2	Dispute Settlement. ....	43
<b>III.</b>	<b>SPECIAL CONDITIONS OF CONTRACT.....</b>	<b>44</b>
<b>IV.</b>	<b>APPENDICES.</b>	
	Appendix A — Description of the Services.....	48
	Appendix B — Reporting Requirements.....	48
	Appendix C — Key Personnel and Sub-consultants.....	48
	Appendix D — Services and Facilities to be provided by the Client	48
	Appendix E — Breakdown of Contract price in Indian Rupees.....	48
	Appendix F — Form of Bank Guarantee for Advance Payments.....	49

**I. FORM OF CONTRACT**

This CONTRACT (hereinafter called the "Contract") is made the \_\_\_\_\_ day of the month of \_\_\_\_\_, 200\_\_\_\_, between, on the one hand, \_\_\_\_\_ (hereinafter called the "Client") and, on the other hand, \_\_\_\_\_(hereinafter called the "Consultants").

*[\*Note: If the Consultants consist of more than one entity, the above should be partially amended to read as follows:*

*"..... (hereinafter called the "Client") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Client for all the Consultants' obligations under this Contract, namely, \_\_\_\_\_ and \_\_\_\_\_ (hereinafter called the "Consultants.")"*]

**WHEREAS**

- (a) the Client has requested the Consultants to provide certain consulting services as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services");
- (b) the Consultants, having represented to the Client that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents attached hereto shall be deemed to form an integral part of this Contract:

- (a) The General Conditions of Contract (hereinafter called "GC");
- (b) The Special Conditions of contract (hereinafter called "SC");
- (c) The following Appendices:

Appendix A:	Description of the Services	
Appendix B:	Reporting Requirements	
Appendix C:	Key Personnel and Sub-consultants	
Appendix D:	Services and Facilities to be provided by the Client	
Appendix E:	Breakdown of Contract Price	
Appendix F:	Form of Guarantee for Advance Payments	

*[Note: If any of these Appendices are not used, the words "Not Used" should be inserted below next to the title of the Appendix on the sheet attached hereto carrying the title of that Appendix.]*

2. The mutual rights and obligations of the Client and the Consultants shall be as set forth in the Contract, in particular:

- (a) The Consultants shall carry out the Services in accordance with the provisions of the Contract; and
- (b) the Client shall make payments to the Consultants in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

FOR AND ON BEHALF OF  
[NAME OF CLIENT]

By  
(Authorized Representative)

FOR AND ON BEHALF OF  
[NAME OF CONSULTANT]

By  
(Authorized Representative)

*[Note: If the Consultants consist of more than one entity, all of these entities should appear as signatories, e.g., in the following manner:]*

FOR AND ON BEHALF OF EACH OF  
THE MEMBERS OF THE CONSULTANTS

[Name of Member]

By  
(Authorized Representative)

[Name of Member]

By  
(Authorized Representative)

etc.

## **II. GENERAL CONDITIONS OF CONTRACT**

### **1. GENERAL PROVISIONS**

#### **1.1 Definitions**

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- (a) "Applicable Law" means the laws and any other instruments having the force of law in India, as they may be issued and in force from time to time;
- (b) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- (c) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GC 2.1
- (d) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6;
- (e) "GC" means these General Conditions of Contract;
- (f) "Government" means the Government of Karnataka;
- (g) "Local currency" means Indian Rupee;
- (h) "Member", in case the Consultants consist of a joint venture of more than one entity, means any of these entities, and "Members" means all of these entities; 'Member in Charge' means the entity specified in the SC to act on their behalf in exercising all the Consultants' rights and obligations towards the Client under this Contract.
- (i) "Party" means the Client or the Consultants, as the case may be, and Parties means both of them;
- (j) "Personnel" means persons hired by the Consultants or by any Sub-consultant as employees and assigned to the performance of the Services or any part thereof; and 'key personnel' means the personnel referred to in Clause GC4.2 (a)
- (k) "SC" means the Special Conditions of Contract by which these General Conditions of Contract may be amended or supplemented;
- (l) "Services" means the work to be performed by the Consultants pursuant to this Contract as described in Appendix A; and
- (m) "Sub-consultant" means any entity to which the Consultants subcontract any part of the Services in accordance with the provisions of Clauses 3.5 and 4.
- (n) "Third party" means any person or entity other than the Government, the Client, the Consultants, or a Sub-Consultant.

#### **1.2 Law Governing the Contract**

This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.

**1.3 Language**

This Contract has been executed in English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

**1.4 Notices**

Any notice, request or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, telex, telegram or facsimile to such Party at the address specified in the SC.

**1.5 Location**

The Services shall be performed at such locations as are specified in Appendix A and, where the location of a particular task is not so specified, at such locations, whether in Karnataka or elsewhere, as the Client may approve.

**1.6 Authorized Representatives**

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Client or the Consultants may be taken or executed by the officials specified in the SC.

**1.7 Taxes and Duties**

The Consultants, Sub-consultants and their Personnel shall pay such taxes, duties, fees and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

**2. Commencement, Completion, Modification and termination of Contract**

**2.1 Effectiveness of Contract**

This Contract shall come into effect on the date the Contract is signed by both Parties or such other later date as may be stated in the SC.

**2.2 Commencement of Services**

The Consultants shall begin carrying out the Services within thirty (30) days after the date the Contract becomes effective, or at such other date as may be specified in the SC.

**2.3 Expiration of Contract**

Unless terminated earlier pursuant to Clause 2.7, this Contract shall terminate at the end of such time period after the Effective Date as is specified in the SC.

**2.4 Modification**

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

**2.5 Force Majeure**

**2.5.1 Definition**

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

**2.5.2 No Breach of Contract**

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

**2.5.3 Extension of Time**

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

**2.5.4 Payments**

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultants shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

**2.6 Suspension:**

The Client may by written notice of suspension to the Consultants, suspend all payments to the Consultants hereunder if the Consultants fail to perform any of their obligations under this contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall request the Consultants to remedy such failure within a period not exceeding thirty (30) days after receipt by the Consultants of such notice of suspension.

**2.7 Termination**

**2.7.1 By the Client**

The Client may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Consultants, to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause 2.7.1 and sixty (60) days' in the case of the event referred to in (e):

- (a) if the Consultants do not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days of receipt after being notified or within such further period as the Client may have subsequently approved in writing;
- (b) if the Consultants (or any of their Members) become insolvent or bankrupt;
- (c) if, as the result of Force Majeure, the Consultants are unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- (d) if the consultant, in the judgment of the Client has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this clause:

“corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution.

“fraudulent practice” means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of GOK, and includes collusive practice among consultants (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive GOK of the benefits of free and open competition.

- (e) if the Client, in its sole discretion and for any reason whatsoever, decides to terminate this Contract.

#### **2.7.2 By the Consultants**

The Consultants may terminate this Contract, by not less than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any of the events specified in paragraphs (a) through (c) of this Clause 2.7.2:

- (a) if the Client fails to pay any monies due to the Consultants pursuant to this Contract and not subject to dispute pursuant to Clause 7 hereof within forty-five (45) days after receiving written notice from the Consultants that such payment is overdue;
- (b) If the Client is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultants may have subsequently approved in writing) following the receipt by the Client of the Consultants' notice specifying such breach;
- (c) if, as the result of Force Majeure, the Consultants are unable to perform a material portion of the Services for a period of not less than sixty (60) days.

#### **2.7.3 Cessation of Rights and Obligations**

Upon termination of this Contract pursuant to Clause GC 2.7 , or upon expiration of this Contract pursuant to Clause GC 2.3, all rights and obligations of the Parties hereunder shall cease, except :

- (i) such rights and obligations as may have accrued on the date of termination or expiration;
- (ii) the obligation of confidentiality set forth in Clause GC 3.3 hereof;
- (iii) any right which a Party may have under the Applicable Law.

**2.7.4 Cessation of Services**

Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GC 2.7.1 or GC 2.7.2 hereof, the Consultants shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultants and equipment and materials furnished by the Client, the Consultants shall proceed as provided, respectively, by Clauses GC 3.7 and GC 3.8 .

**2.7.5 Payment upon Termination**

Upon termination of this Contract pursuant to Clauses 2.7.1 or 2.7.2, the Client shall make the following payments to the Consultants:

- (a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- (b) except in the case of termination pursuant to paragraphs (a) and (b) of Clause 2.7.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract.

**3. Obligations of the Consultants:**

**3.1 General**

The Consultants shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Consultants shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the Client, and shall at all times support and safeguard the Client's legitimate interests in any dealings with Sub-consultants or third parties.

**3.2 Conflict of Interests**

**3.2.1 Consultants Not to Benefit from Commissions, Discounts, etc.**

The remuneration of the Consultants pursuant to Clause 6 shall constitute the Consultants' sole remuneration in connection with this Contract or the Services, and the Consultants shall not accept for their own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Consultants shall use their best efforts to ensure that the Personnel, any Sub-consultants, and agents of either of them, similarly shall not receive any such additional remuneration.

**3.2.2 Procurement Rules of Funding Agencies**

If the Consultants, as part of the Services, have the responsibility of advising the Client on the procurement of goods, works or services, the Consultants shall comply with any applicable procurement guidelines of the funding agencies and shall at all times exercise such responsibility in the best interest of the Client. Any discounts or commissions obtained by the

Consultants in the exercise of such procurement responsibility shall be for the account of the Client.

**3.2.3 Consultants and Affiliates Not to engage in certain Activities**

The Consultants agree that, during the term of this Contract and after its termination, the Consultants and their affiliates, as well as any Sub-consultant and any of its affiliates, shall be disqualified from providing goods, works or services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

**3.2.4 Prohibition of Conflicting Activities**

Neither the Consultants nor their Sub-consultants nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- (a) during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract; or
- (b) after the termination of this Contract, such other activities as may be specified in the SC.

**3.3 Confidentiality**

The Consultants, their Sub-consultants, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Client's business or operations without the prior written consent of the Client.

**3.4 Insurance to Be Taken out by the Consultants**

The Consultants (a) shall take out and maintain, and shall cause any Sub-consultants to take out and maintain, at their (or the Sub-consultants', as the case may be) own cost but on terms and conditions approved by the Client, insurance against the risks, and for the coverage, as shall be specified in the SC; and (b) at the Client's request, shall provide evidence to the Client showing that such insurance has been taken out and maintained and that the current premiums have been paid.

**3.5 Consultants' Actions Requiring Client's Prior Approval**

The Consultants shall obtain the Client's prior approval in writing before taking any of the following actions:

- (a) entering into a subcontract for the performance of any part of the Services, it being understood (i) that the selection of the Sub-consultant and the terms and conditions of the subcontract shall have been approved in writing by the Client prior to the execution of the subcontract, and (ii) that the Consultants shall remain fully liable for the performance of the Services by the Sub-consultant and its Personnel pursuant to this Contract;
- (b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Sub-consultants"), and
- (c) any other action that may be specified in the SC.

**3.6 Reporting Obligations**

The Consultants shall submit to the Client the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

**3.7 Documents Prepared by the Consultants to Be the Property of the Client**

All plans, drawings, specifications, designs, reports and other documents and software submitted by the Consultants in accordance with Clause 3.6 shall become and remain the property of the Client, and the Consultants shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Client, together with a detailed inventory thereof. The Consultants may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be specified in the SC.

**3.8 Equipment and Materials Furnished by the Client**

Equipment and materials made available to the Consultants by the Client or purchased by the Consultants with funds provided by the Client shall be the property of the Client and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultants shall make available to the Client an inventory of such equipment and materials and shall dispose of such equipment and materials in accordance with the Client's instructions. While in possession of such equipment and materials, the Consultants, unless otherwise instructed by the Client in writing, shall insure them at the expense of the Client in an amount equal to their replacement value.

**4. Consultants' Personnel and Sub-Consultants**

**4.1 Description of Personnel**

The titles, agreed job descriptions, minimum qualifications and estimated periods of engagement in the carrying out of the Services of the Consultants' Key Personnel are described in Appendix C. The Key Personnel and Sub-consultants listed by title as well as by name in Appendix C are hereby approved by the Client.

**4.2 Removal and/or Replacement of Personnel**

- (a) Except as the Client may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Consultants, it becomes necessary to replace any of the Key Personnel, the Consultants shall forthwith provide as a replacement a person of equivalent or better qualifications.
- (b) If the Client finds that any of the Personnel have (i) committed serious misconduct or has been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultants shall, at the Client's written request specifying the grounds therefor, forthwith provide as a replacement a person with qualifications and experience acceptable to the Client.
- (c) The Consultants shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

**5. Obligations of the Client**

**5.1 Assistance and Exemptions**

Unless otherwise specified in the SC, the Client shall use its best efforts to ensure that the Government shall:

- (a) issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate for the prompt and effective implementation of the Services;
- (b) assist the Consultants and the Personnel and any Sub-consultants employed by the Consultants for the Services from any requirement to register or obtain any permit to practice their profession or to establish themselves either individually or as a corporate entity according to the Applicable Law;
- (c) provide to the Consultants, Sub-consultants and Personnel any such other assistance as may be specified in the SC.

**5.2 Services and Facilities**

The Client shall make available to the Consultants and the Personnel, for the purposes of the services and free of any charge, the services, facilities and property described in Appendix D at the times and in the manner specified in said Appendix D, provided that if such services, facilities and property shall not be made available to the Consultants as and when so specified, the Parties shall agree on (i) any time extension that it may be appropriate to grant to the Consultants for the performance of the Services, (ii) the manner in which the Consultants shall procure any such services, facilities and property from other sources, and (iii) the additional payments, if any, to be made to the Consultants as a result thereof.

**6. Payment to the Consultants:**

**6.1 Lump Sum Remuneration**

The Consultant's total remuneration shall not exceed the Contract Price and shall be a fixed lump sum including all staff costs, Sub-consultants' costs, printing, communications, travel, accommodation, and the like, and all other costs incurred by the Consultant in carrying out the Services described in Appendix A. Except as provided in Clause 5.2, the Contract Price may only be increased above the amounts stated in clause 6.2 if the Parties have agreed to additional payments in accordance with Clause 2.4.

**6.2 Contract Price**

The Contract price is set forth in the SC.

**6.3 Payment for Additional Services**

For the purpose of determining the remuneration due for additional services as may be agreed under Clause 2.4, a breakdown of the lump sum price is provided in Appendices D and E.

**6.4 Terms and Conditions of Payment**

Payments will be made to the account of the Consultants and according to the payment schedule stated in the SC. Unless otherwise stated in the SC, the first payment shall be made against the provision by the Consultants of a bank guarantee for the same amount, and shall be valid for the period stated in the SC. Any other payment shall be made after the conditions listed in the SC for such payment have been met, and the Consultants have submitted an invoice to the Client specifying the amount due.

**6.5 Interest on Delayed Payments**

If the Client has delayed payments beyond fifteen (15) days after the due date stated in the SC, interest shall be paid to the Consultants for each day of delay at the rate stated in the SC.

7. **Settlement of Disputes**

7.1 **Amicable Settlement**

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

7.2 **Dispute Settlement**

Any dispute between the Parties as to matters arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either Party for settlement in accordance with the provisions specified in the SC.

**III. SPECIAL CONDITIONS OF CONTRACT**

**Number of Amendments of, and Supplements to, Clauses in the General GC Clause \* Conditions of Contract**

[1.1 (h) The Member in Charge is \_\_\_\_\_].

[1.4.1 The addresses are:

Client	:	_____
		_____
		_____
Attention	:	_____
Telex	:	_____
Facsimile	:	_____
E-mail	:	-----
Consultants	:	_____
		_____
		_____
Attention	:	_____
Telex	:	_____
Facsimile	:	_____
E-mail	:	-----

*[Note<sup>1</sup>: Fill in the blanks]*

[1.4.2 Notice shall be deemed to be effective as follows:

- (a) in the case of personal delivery or registered mail, on delivery;
- (b) in the case of telexes/e-mail, 24 hours following confirmed transmission;
- (c) in the case of telegrams, 24 hours following confirmed transmission; and
- (d) in the case of facsimiles, 24 hours following confirmed transmission.]

[1.6 The Authorized Representatives are:

For the Client	:	_____
For the Consultant	:	_____

*[Note: Fill in the blanks]*

[1.7.1 The consultants and the personnel shall pay the taxes, duties, fees, levies and other impositions levied under the existing, amended or enacted laws during life of this contract and the client shall perform such duties in regard to the deduction of such tax as may be lawfully imposed.

[1.7.2 However the Consultancy Services tax payable for this Consultancy Services shall be paid/ reimbursed by the Client separately.]

<sup>1</sup> All Notes should be deleted in the Final Text

[2.1 The date on which this Contract shall come into effect is :

[2.2 The time award shall be 15 days *[Note: The Consultant shall commence services within 15 days from the date of signing of the Agreement or issue of Work Order, whichever is earlier ]*

[2.3 The period shall be 36 Months *(Note : The contract period shall be Three Year from the date of Go-Live including warranty, maintenance and support services.)*.

[3.4 The risks and the coverages shall be:

- (1) Third Party motor vehicle liability insurance as required under Motor Vehicles Act, 1988, in respect of motor vehicles operated in India by the Consultants or their Personnel or any Sub-consultants or their Personnel, for the period of Consultancy;
- (2) Third Party liability insurance, with a minimum coverage for Rs. .... for the period of Consultancy;
- (3) Client’s liability and workers' compensation insurance in respect of the Personnel of the Consultants and of any Sub-consultant, in accordance with the relevant provisions of the Applicable Law, as well as, with respect to such Personnel, any such life, health, accident, travel or other insurance as may be appropriate;
- (4) Professional liability insurance, with a minimum coverage equal to total contract value for this consultancy; and
- (5) Insurance against loss of or damage to (i) equipment purchased in whole or in part with funds provided under this Contract, (ii) the Consultants' property used in the performance of the Services, and (iii) any documents prepared by the Consultants in the performance of the Services.

*[Note: Fill in the blanks and delete what is not applicable]*

[3.5 (c) *Note: Delete where not applicable.*]

The other actions are \_\_\_\_\_ .]

[3.7 The Consultants shall not use these documents for purposes unrelated to this Contract without the prior written approval of the Client.]

[5.1 *Note: List here any changes or additions to Clause GC5.1 If there are no such changes or additions, delete this Clause SC5.1 from the SC.*]

[6.2 The amount of Contract is Rs. \_\_\_\_\_ .

[6.4 The account is :..... ]

**Payments shall be made according to the following schedule :**

**PAYMENT TERMS**

**First Year:**

**Stage I : Upon Successful Completion of Repository Development and Integration with Existing LMS App Testing Certification- 40%**

**Stage 2 : Creating, Uploading Minimum 50 % of Syllabus and Go-Live for the said Content : 40%**

**Stage 3 : Upon successful implementation of remaining 50 % and seamless service monitoring – 10%**

**Stage 4: Completion of Academic Year and after Conduct of Common Exam and Result Declaration - 10 %**

**Second and Third Year:**

**Stage I : Upon updating requested changes in model if any, updating current affairs/classes/events or any suggested contents recommended by University as well as if any changes or add-ons made in the syllabus by concerned departments that should be incorporated - 80%**

**Stage 2 : Completion of Academic Year and after Conduct of Common Exam and Result Declaration - 20 %**

**Note : Payment shall be made based on the actual number of students admitted to Rani Channamma University during the respective academic year.**

[6.5 Payment shall be made within 60 days of receipt of the invoice and the relevant documents specified in Clause 6.4, and within 90 days in the case of the final payment.

The interest rate is 5%<sup>1</sup> per annum

[7.2 Any dispute arising out of this Contract shall first be referred to the Vice-Chancellor, Rani Channamma University, Belagavi for amicable settlement. If the dispute remains unresolved, the matter shall be subject to the jurisdiction of competent Courts at Belagavi and governed by the provisions of the Karnataka Transparency in Public Procurements Act, 1999 and Rules thereunder.

#### IV. APPENDICES

##### Appendix A: Description of the Services

*[Give detailed descriptions of the Services to be provided; dates for completion of various tasks, place of performance for different tasks; specific tasks to be approved by Client, etc.]*

#### A. DIGITAL REPOSITORY DEVELOPMENT

##### The selected agency shall:

- Design, develop, implement and maintain a comprehensive centralized digital repository for academic and competitive examination resources.
- Organize and manage content through subject-wise, topic-wise, course-wise and examination-wise categorization for easy access and retrieval.
- Provide advanced search, filtering and content discovery functionalities to enable efficient navigation of digital resources.
- Develop a responsive, user-friendly and mobile-compatible platform accessible across various devices and operating systems.
- Implement secure role-based access controls with appropriate permissions for administrators, faculty, content creators, evaluators and students.
- Provide dashboards, analytics and reporting tools for monitoring user engagement, content utilization, assessments and overall platform performance.
- Ensure the platform is scalable, secure, reliable and capable of maintaining high availability, data integrity, backup and disaster recovery mechanisms.
- Since Rani Channamma University, Belagavi is implementing Credit-Based Employability Skill Courses for all Undergraduate Programmes, wherein credits earned by students through examination and evaluation shall be reflected in their marks cards, the successful bidder shall provide necessary customization, enhancements and additional modules as may be required by the University from time to time. Such customizations may include, but are not limited to, learning management interfaces, creation and delivery of video/audio/PDF content, conduct of examinations, evaluation, result processing, monitoring of student performance including pass/fail status, and generation of data in prescribed formats for integration and upload to the UUCMS portal or any other University/Government platform for display and award of academic credits.

#### B. COMPETITIVE EXAMINATION CONTENT DEVELOPMENT

##### Content shall be developed for:

- UPSC/KPSC/KAS/PSI/ESI
- RFO/Forest Guard/Banking/
- PDA/FDA/SDA/VAO
- SSC

K/C – 8  
lakhs Group-C

Firm/Org./NGO/LCS-Lumpsum/ More than 10

- Railway Recruitment/Defence Recruitment
- Police Recruitment
- Other Government Recruitment Examinations/Teaching (TET)/GPSTR

**Content shall include:**

- Video Lectures
- Study Materials (PDF)
- Question Banks
- Mock Tests
- Previous Year Question Analysis
- Current Affairs Modules

**C. FACULTY AND CONTENT EXPERTS**

- Bidder shall submit panel of faculty and subject experts.
- Final approval shall rest with the University.
- Content shall be prepared only through approved faculty.

**D. LMS INTEGRATION**

The solution shall integrate with existing RCU eVidya LMS through APIs and backend connectivity.

**E. STUDENT ENGAGEMENT**

The platform shall provide:

- SMS notifications
- WhatsApp notifications
- Email alerts
- Push notifications

**F. ONLINE TEST ENGINE**

**The solution shall provide:**

- Mock examinations
- Auto evaluation
- Ranking system
- Performance analytics
- Progress reports

**G. SECURITY REQUIREMENTS**

- K/C – 8  
lakhs
- Secure authentication
  - Encrypted data storage

Firm/Org./NGO/LCS-Lumpsum/ More than 10

- Backup and Disaster Recovery
- Audit logs
- Compliance with applicable IT regulations

## **Appendix B: Reporting Requirements**

### **Reporting Requirements should include:**

- **Inception Report**
- **SRS Report**
- **Monthly Progress Report**
- **UAT Report**
- **Final Completion Report**
- **Feedback from Students**
- **Committee Review Report**

*[List format, frequency, contents of reports and number of copies; persons to receive them; dates of submission, etc. If no reports are to be submitted, state here "Not applicable".]*

## **Appendix C: Key Personnel and Sub-consultants**

*[List under: C-1 Titles [and names, if already available], detailed job descriptions and minimum qualifications. experience of Key Personnel to be assigned to work , and staff-months for each.*

*C-2 List of approved Sub-consultants [if already available]; same information with respect to their Personnel as in C-1 through C-2)]*

*List here the elements of cost used to arrive at the breakdown of the lump sum price :*

1. *Monthly rates for local Personnel (Key Personnel and other Personnel)*
2. *Reimbursable expenditures :*

***This appendix will exclusively be used for determining remuneration for additional services.***

**Appendix F: Form of Bank Guarantee for Advance Payments**  
(Reference SC Clause 6.4 of Contract)  
(To be stamped in accordance with Applicable Stamp Act, if any)

Ref: \_\_\_\_\_ Bank Guarantee: \_\_\_\_\_ Date: \_\_\_\_\_

Dear Sir,

In consideration of M/s. \_\_\_\_\_ (hereinafter referred as the "Client", which expression shall, unless repugnant to the context or meaning thereof include its successors, administrators and assigns) having awarded to M/s. \_\_\_\_\_ (hereinafter referred to as the "Consultant" which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assigns), a contract by issue of client's Contract Agreement No. \_\_\_\_\_ dated \_\_\_\_\_ and the same having been unequivocally accepted by the Consultant, resulting in a Contract valued at \_\_\_\_\_ for \_\_\_\_\_ Contract (hereinafter called the "Contract")

(scope of work)

and the Client having agreed to make an advance payment to the Consultant for performance of the above Contract amounting to \_\_\_\_\_ (in words and figures) as an advance against Bank Guarantee to be furnished by the Consultant.

We \_\_\_\_\_ (Name of the Bank) having its Head Office at \_\_\_\_\_ (hereinafter referred to as the Bank), which expression shall, unless repugnant to the context or meaning thereof, include its successors, administrators executors and assigns) do hereby guarantee and undertake to pay the client immediately on demand any or, all monies payable by the Consultant to the extent of \_\_\_\_\_ as aforesaid at any time upto \_\_\_\_\_ @ \_\_\_\_\_ without any demur, reservation, contest, recourse or protest and/or without any reference to the consultant. Any such demand made by the client on the Bank shall be conclusive and binding notwithstanding any difference between the Client and the Consultant or any dispute pending before any Court, Tribunal, Arbitrator or any other authority. we agree that the Guarantee herein contained shall be irrevocable and shall continue to be enforceable till the Client discharges this guarantee.

The Client shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee, from time to time to vary the advance or to extend the time for performance of the contract by the Consultant. The Client shall have the fullest liberty without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Client and to exercise the same at any time in any manner, and either to enforce or to forebear to enforce any covenants, contained or implied, in the Contract between the Client and the Consultant any other course or remedy or security available to the Client. The bank shall not be relieved of its obligations under these presents by any exercise by the Client of its liberty with reference to the matters aforesaid or any of them or by reason of any other act or forbearance or other acts of omission or commission on the part of the Client or any other indulgence shown by the Client or by any other matter or thing whatsoever which under law would but for this provision have the effect of relieving the Bank.

The Bank also agrees that the Client at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Consultant and notwithstanding any security or other guarantee that the Client may have in relation to the Consultant's liabilities.

Notwithstanding anything contained herein above our liability under this guarantee is limited to \_\_\_\_\_ and it shall remain in force upto and including \_\_\_\_\_ and shall be extended from time to time for such period (not exceeding one year), as may be desired by M/s. \_\_\_\_\_ on whose behalf this guarantee has been given.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 19\_\_\_\_ at \_\_\_\_\_

WITNESS

\_\_\_\_\_  
(signature)

\_\_\_\_\_  
(signature)

\_\_\_\_\_  
(Name)

\_\_\_\_\_  
(Name)

\_\_\_\_\_  
(Official Address)

\_\_\_\_\_  
Designation (with Bank stamp)

Attorney as per Power of  
Attorney No. \_\_\_\_\_ Dated \_\_\_\_\_

*Note : The bank guarantee shall be issued either by a bank (Nationalized/Scheduled) located in India*